



StorDoc is a complete, secure online FICA and document management solution for security scanning and enforcing all FICA and document rules in the system (catering for individual customers and all types of juristic entities). StorDoc includes a complete workflow system to review and approve (or reject) electronic documents and is fully compatible with our electronic signature solutions. StorDoc is ideal for institutions looking to manage any documents received from third-party channels, such as attorneys, brokers, agents, dealerships, as well as from branches.

What do we offer?

StorDoc Upload Application (“SUA”):

The SUA is used to capture a client’s ID/Registration number, which it validates against the ID checker or CIPC (for companies). All documents scanned are guaranteed to be consistent, and of high quality as StorDoc controls the scan settings of any scanner used. This has proved critical to the quality of the solution. Each PDF document is also secured and processed in a manner that ensures originality for FICA compliance purposes. Document rules also ensure that all mandatory documents are scanned.

StorDoc Portal:

The submitted documents go via the StorDoc Portal for verification against an institution’s FICA rules. The matter can only proceed if the institution’s rules (which are built into StorDoc) are met. The institution can centrally update these rules anytime, providing excellent control of the third-party channels or branches. If all is in order, a record is created that FICA has been completed with a full audit trail.

StorDoc Tracking:

StorDoc Tracking is used by the institution users to validate the secure electronic documents and confirm that all are compliant. There are multiple user roles and access rights. Feedback can be provided to users that have submitted documents, and only once the ‘proceed’ has been given by the institution, can the matter move forward, thus reducing the risk of fraud. All document verification is therefore completed before any payments are advanced.

COMPLIANCE

- Instantly enforce your compliance.

QUALITY

- This system guarantees the document image.

SECURITY

- Latest document encryption and security.



Features:

- Set and instantly enforce your compliance (FICA/KYC/AML) and document rules centrally via a portal.
- Secure, compliant scanning process, enabling potential document re-use.
- The system can guarantee the document image quality (from any scanner).
- Caters for individual and all juristic clients (companies, trusts etc.).
- Caters for any document types (and all formats).
- Full workflow-based online review system.
- Improves the customer's experience, by allowing for the re-use of customer FICA documents.
- Makes the entire process transparent, with online tracking and audit trails.
- More than 15 user review roles (and escalation tiers).
- Full PKI security, via the use of digital certificates.
- Latest document encryption and security.
- Full reporting suite (fully customisable).
- Integrates with all major enterprise content management systems.
- Can be white-labelled or branded for a financial institution.
- Can be combined with comprehensive AML training for users to authenticate documents.
- Optional one-time-PIN, barcode and OCR technology.
- Via partnerships with Canon and Fujitsu, latest high-speed scanners available.
- Compatible with our range of electronic signature solutions (ProSign and SigningHub).
- In South Africa, integrates with DigitID (for a DHA fingerprint biometric check).
- In South Africa, direct links to CIPC (CIPRO) and ID number check.

Benefits:

- Cost savings and process efficiency gains, via paperless processing.
- Compliance benefits by enforcing compliance (FICA/KYC/AML) rules.
- A range of MIS and reports.
- Third-party data sourcing and validation.
- Fraud and money-laundering mitigation.
- Enhanced security at a data and document level.
- Customer benefits and improved user experience.
- Secure, web-based review of electronic documents.

Should you require additional details relating to StorDoc, our team is on hand to assist. Please email us at info@e4.co.za.

We look forward to hearing from you.



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